



Kopiko Aotearoa 2021

Hire Device and Refund Policy.

TrackMe NZ Terms and Conditions are available to download on the website and may be updated from time to time. Full payment must be received before the device or services will be delivered.

The current Terms and Conditions of service are available on the following website:

TrackMe NZL - www.trackme.nz/trackme-downloads-page/

Disclaimer: You, the hirer, agrees to indemnify Trackme NZ Limited, SPOT NZ Limited, their Directors, Staff, and associates from all legal proceedings brought about by negligence or failure to provide adequate support in advent of emergency use of the tracking beacon or service provided to them. You, the hirer, take full responsibility for your own safety and acknowledge that TrackMe NZ Ltd will support me in any way they can but will not hold them responsible for any failure in system, coverage or device failure during the term of the hire. Trackme NZ Ltd agree to supply a Satellite tracking device or Satellite service as booked for the use of the hirer as a safety precaution and tracking for the duration of the hire. TrackMe NZ Ltd agree to monitor and relay all satellite traffic to the required destination, to emergency numbers provided and/or the Rescue Co-ordination Centre NZL. TrackMe NZ Ltd will provide tracking access to the hirer and public via a dedicated webpage at no cost to the hirer.

Refund Policy for Kopiko Riders 2021

1. The time of registration until 5th Feb your fee will be refunded less \$50,
2. or a deferred credit up until 2 days before your wave start (deferred credit applies to next year's Kopiko, another hire, or event with TrackMe NZ)
3. All practical steps will be taken to deliver the event, but if the Event Management *is forced to cancel the event due to circumstances out of their control there will be no refunds. Circumstances that may lead to a cancellation include, but are not limited to, an emergency or natural disaster, earthquake, communicable disease, pandemic, actual or threatened war, or unimaginable things such as an invasion or act of foreign enemies etc.*
4. Withdrawal after 2 days before your scheduled wave start, no refunds.

